



October 7th, 2022

Thank you for your continued support of Crest® & Oral-B®. Your business and your ongoing recommendations are greatly appreciated and never taken for granted.

Great news! After significant disruption caused by global supply chain challenges, we are excited to announce that **effective immediately Crest® & Oral-B® will once again offer 4m Glide Floss, 3ct Floss Picks, and 5.5yd Satin Floss as part of our manual brush bundles!**

For offices receiving automatic manual brush bundles including floss prior to May 2022, most will start seeing floss added back to your shipments effective immediately; **the only exception is for offices that made changes to their bundle between May and September.**

To add floss to your manual brush bundles through ProShop:

- Access an existing automatic shipment and edit your bundle, OR...
- Access the bundle wizard through "Toothbrush Bundles" on the Manual tab

For offices who either created a new automatic shipment or made changes to existing automatic shipments since May 20, 2022, please contact Crest Oral-B via any of our below options:

- 1-800-543-2577; option #1
- Crestoralbpro.im@pg.com
- Your Crest & Oral-B representative

If you contact customer service, please inform your representative (via phone or email) which floss you prefer be added to your order.

Again, thank you for your business and recommendations of Crest & Oral-B branded products, as well as your partnership during these unprecedented challenges.